

PAYMENT POLICY

This policy defines the payment methods accepted by TUNISAIR and which the Agents shall comply with in all areas. The Agent must respect all applicable payment laws and regulations of each country.

Methods of payment

For tickets issued through BSP/ARC, TUNISAIR accepts the following payment methods from travel agents

- Cash
- UATP
- IATA EasyPay
- Credit Card

Cash

TUNISAIR accepts cash as a payment method subject to the amount limits set by the regulations of each country.

UATP

TUNISAIR accepts payment by UATP card (See attached list which will be updated upon each change of information). Should an airline be in default of payment, TUNISAIR will proceed to the recovery of the uncollected amounts in accordance with its ADM policy.

Credit cards

The Agent is required to comply with the rules and procedures described in IATA Resolution 890 (Card Sales Rules).

The Agent will ensure that the type of Customer Card merchant agreement, being processed during the sale is accepted for payment

by TUNISAIR, both for each country and each GDS (See attached list which will be updated at each change of information).

IATA EasyPay

TUNISAIR accepts EasyPay as a payment method in those markets where the NewGen ISS program is implemented.

Payment policy violations

If the Agent violates this payment policy, this will result in the issuance of ADMs to recover all associated costs incurred by TUNISAIR on these transactions, in addition to the audit process costs as stipulated in TUNISAIR's ADM policy.

Contact

Should you have any concerns regarding TUNISAIR's payment policy, please contact us at:

Adm.bsptunisie@tunisair.com.tn

ZONE BSP	GDS	Visa + Mastercard	American Express	UATP	JCB	Diners Club
AUSTRALIA	1A/1S/1P/1T	Not Accepted	Accepted	Accepted	Not Accepted	Not Accepted
AUSTRIA	1A/1S/1P/1T	Accepted	Accepted	Accepted	Not Accepted	Not Accepted
BAHRAIN	1A/1S/1P/1T	Not Accepted	Accepted	Accepted	Not Accepted	Not Accepted
BELGIUM	1A/1S/1P/1T	Accepted	Accepted	Accepted	Not Accepted	Not Accepted
BENIN	1A/1S/1P/1T	Not Accepted	Not Accepted	Not Accepted	Not Accepted	Not Accepted
BOSNIA-HERZEGOVINA	1A/1S/1P/1T	Not Accepted	Not Accepted	Not Accepted	Not Accepted	Not Accepted
BULGARIA	1A/1S/1P/1T	Not Accepted	Not Accepted	Not Accepted	Not Accepted	Not Accepted
BURKINA-FASO	1A/1S/1P/1T	Not Accepted	Not Accepted	Accepted	Not Accepted	Not Accepted
CAMEROON	1A/1S/1P/1T	Not Accepted	Not Accepted	Accepted	Not Accepted	Not Accepted
CANADA	1A/1S/1P/1T	Accepted	Accepted	Accepted	Not Accepted	Not Accepted
CONGO	1A/1S/1P/1T	Not Accepted	Not Accepted	Not Accepted	Not Accepted	Not Accepted
COTE-D'IVOIRE	1A/1S/1P/1T	Not Accepted	Not Accepted	Not Accepted	Not Accepted	Not Accepted
CROATIA	1A/1S/1P/1T	Not Accepted	Accepted	Not Accepted	Not Accepted	Not Accepted
CYPRUS	1A/1S/1P/1T	Not Accepted	Not Accepted	Accepted	Not Accepted	Not Accepted
CZECH REPUBLIC	1A/1S/1P/1T	Not Accepted	Not Accepted	Not Accepted	Not Accepted	Not Accepted
DENMARK	1A/1S/1P/1T	Accepted	Accepted	Accepted	Not Accepted	Not Accepted
EGYPT	1A/1S/1P/1T	Not Accepted	Accepted	Accepted	Not Accepted	Not Accepted
FINLAND	1A/1S/1P/1T	Accepted	Accepted	Accepted	Not Accepted	Not Accepted
FRANCE	1A/1S/1P/1T	Accepted	Accepted	Accepted	Not Accepted	Not Accepted
GABON	1A/1S/1P/1T	Not Accepted	Not Accepted	Accepted	Not Accepted	Not Accepted
GERMANY	1A/1S/1P/1T	Accepted	Accepted	Accepted	Not Accepted	Not Accepted
GREAT BRITAIN	1A/1S/1P/1T	Accepted	Accepted	Accepted	Not Accepted	Not Accepted
GREECE	1A/1S/1P/1T	Accepted	Not Accepted	Accepted	Not Accepted	Not Accepted
HONG-KONG	1A/1S/1P/1T	Not Accepted	Not Accepted	Not Accepted	Not Accepted	Not Accepted
HUNGARY	1A/1S/1P/1T	Not Accepted	Accepted	Accepted	Not Accepted	Not Accepted
IRELAND	1A/1S/1P/1T	Accepted	Accepted	Accepted	Not Accepted	Not Accepted
ITALY	1A/1S/1P/1T	Accepted	Accepted	Accepted	Not Accepted	Not Accepted
JAPAN	1A/1S/1P/1T	Not Accepted	Accepted	Accepted	Not Accepted	Not Accepted
JORDAN	1A/1S/1P/1T	Not Accepted	Not Accepted	Accepted	Not Accepted	Not Accepted
KENYA	1A/1S/1P/1T	Not Accepted	Not Accepted	Not Accepted	Not Accepted	Not Accepted
KUWAIT	1A/1S/1P/1T	Not Accepted	Not Accepted	Accepted	Not Accepted	Not Accepted
LEBANON	1A/1S/1P/1T	Not Accepted	Not Accepted	Accepted	Not Accepted	Not Accepted
LITHUANIA	1A/1S/1P/1T	Not Accepted	Not Accepted	Not Accepted	Not Accepted	Not Accepted
MACAO	1A/1S/1P/1T	Not Accepted	Not Accepted	Not Accepted	Not Accepted	Not Accepted
MALAYSIA	1A/1S/1P/1T	Not Accepted	Not Accepted	Not Accepted	Not Accepted	Not Accepted
MALI	1A/1S/1P/1T	Not Accepted	Not Accepted	Accepted	Not Accepted	Not Accepted
MALTA	1A/1S/1P/1T	Not Accepted	Not Accepted	Accepted	Not Accepted	Not Accepted
MAURITANIA	1A/1S/1P/1T	Not Accepted	Not Accepted	Accepted	Not Accepted	Not Accepted
MOROCCO	1A/1S/1P/1T	Accepted	Not Accepted	Accepted	Not Accepted	Not Accepted
NETHERLANDS	1A/1S/1P/1T	Accepted	Accepted	Accepted	Not Accepted	Not Accepted
NIGER	1A/1S/1P/1T	Not Accepted	Not Accepted	Accepted	Not Accepted	Not Accepted
NORWAY	1A/1S/1P/1T	Accepted	Accepted	Accepted	Not Accepted	Not Accepted
OMAN	1A/1S/1P/1T	Not Accepted	Not Accepted	Not Accepted	Not Accepted	Not Accepted
PORTUGAL	1A/1S/1P/1T	Accepted	Not Accepted	Accepted	Not Accepted	Not Accepted
QATAR	1A/1S/1P/1T	Not Accepted	Not Accepted	Accepted	Not Accepted	Not Accepted
REP-OF NORTH MACEDONIA	1A/1S/1P/1T	Not Accepted	Not Accepted	Not Accepted	Not Accepted	Not Accepted
ROMANIA	1A/1S/1P/1T	Not Accepted	Not Accepted	Not Accepted	Not Accepted	Not Accepted
RUSSIA	1A/1S/1P/1T	Not Accepted	Not Accepted	Not Accepted	Not Accepted	Not Accepted
SAUDI ARABIA	1A/1S/1P/1T	Not Accepted	Accepted	Accepted	Not Accepted	Not Accepted
SENEGAL	1A/1S/1P/1T	Not Accepted	Not Accepted	Accepted	Not Accepted	Not Accepted
SERBIA	1A/1S/1P/1T	Not Accepted	Not Accepted	Accepted	Not Accepted	Not Accepted
SLOVAK REPUBLIC	1A/1S/1P/1T	Not Accepted	Accepted	Accepted	Not Accepted	Not Accepted
SLOVENIA	1A/1S/1P/1T	Not Accepted	Not Accepted	Not Accepted	Not Accepted	Not Accepted
SOUTH-AFRICA	1A/1S/1P/1T	Not Accepted	Not Accepted	Not Accepted	Not Accepted	Not Accepted
SPAIN	1A/1S/1P/1T	Accepted	Accepted	Accepted	Not Accepted	Not Accepted
SWEDEN	1A/1S/1P/1T	Accepted	Accepted	Accepted	Not Accepted	Not Accepted
Switzerland	1A/1S/1P/1T	Accepted	Accepted	Accepted	Not Accepted	Not Accepted
CHAD	1A/1S/1P/1T	Not Accepted	Not Accepted	Not Accepted	Not Accepted	Not Accepted
TOGO	1A/1S/1P/1T	Not Accepted	Not Accepted	Not Accepted	Not Accepted	Not Accepted
TUNISIA	1A/1S/1P/1T	Accepted	Accepted	Accepted	Not Accepted	Not Accepted
TURKEY	1A/1S/1P/1T	Not Accepted	Not Accepted	Accepted	Not Accepted	Not Accepted
United States of America	1A/1S/1P/1T	Accepted	Accepted	Accepted	Not Accepted	Not Accepted
UNITED-ARAB EMIRATES	1A/1S/1P/1T	Not Accepted	Accepted	Accepted	Not Accepted	Not Accepted
LIBYA	1A/1S/1P/1T	Not Accepted	Not Accepted	Not Accepted	Not Accepted	Not Accepted
ALGERIA	1A/1S/1P/1T	Not Accepted	Not Accepted	Not Accepted	Not Accepted	Not Accepted
GUINEA	1A/1S/1P/1T	Not Accepted	Not Accepted	Not Accepted	Not Accepted	Not Accepted